

Cabinet

22 June 2021

Dorset Council Plan: Quarter 4 Performance Update

For Decision

Portfolio Holder: Cllr P Wharf, Corporate Development and Change

Local Councillor(s): All

Executive Director: [Matt Prosser, Chief Executive](#)

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Report Status: [Public](#)

Recommendation: That Cabinet note progress against the Council Plan priorities shown in appendix 1.

Reason for Recommendation: To ensure progress towards the Council Plan is measured and monitored.

1. Executive Summary

- 1.1. This report provides an update on performance for the period January-March 2021 (quarter 4, Q4). It highlights where performance has improved, where it has stayed the same, where it has declined, and why. As in previous Council Plan performance reports, headline commentary has been provided against the five key priorities to complement the data.
- 1.2. The council adopted the council plan in February 2020, shortly before the pandemic took hold in the UK, and it makes no mention of COVID-19 as a result. A review of the council's extensive response to the pandemic is considered elsewhere on this agenda, but for the majority of services, their

COVID response was delivered *in addition* to the service delivery detailed in this report.

- 1.3. COVID-19 restrictions have inevitably impacted on several of our environmental engagement performance measures, because of restrictions on people meeting and mixing. They include the number of children and adults taking part in environmental engagement activity, the number of participants involved in health and green exercise, and the number of volunteer hours/opportunities created by the Coast and Greenspace service.
- 1.4. Healthy life expectancy at birth for men in Dorset is a concern, having declined in the last four years from being better than the national average to similar (if not slightly below) the national average. Healthy life expectancy is defined as the number of years that an individual can expect to live in “very good” or “good” general health. It is a long-term outcome for population health. Many drivers impact life expectancy, so several programmes will be working to address this, particularly those supporting healthy lifestyle behaviours, improving wider determinants of health, and tackling health inequalities.
- 1.5. Quarter 4 also saw several significant improvements, despite the ongoing challenges of the pandemic. The rates of children in care, rate of children in need, rate of children’s re-referrals and rate of children with a child protection plan all reduced, while the percentage of care leavers (aged 16 to 25) in education, employment and training improved. While many of these measures remain amber, all are receiving close focus and the overall direction of travel is positive.

2. Financial Implications

- 2.1. The Quarter 4 Dorset Council budget report is elsewhere on this agenda.

3. Well-being and Health Implications

- 3.1. Two of the five Council Plan priorities relate to the well-being and health agenda: strong, healthy communities and staying safe and well. Performance updates are provided against both of these priorities.

4. Climate Implications

- 4.1. Addressing the climate and ecological emergency is one of the council's priorities and a full performance monitoring framework is being developed for the Climate and Ecological Emergency Strategy.

5. Other Implications

- 5.1. None.

6. Risk Assessment

- 6.1. Having considered the risks associated with this decision, the level of risk has been identified as:
Current Risk: Low
Residual Risk: Low

7. Equalities Impact Assessment (EqIA)

- 7.1. An EqIA of the Council Plan was agreed by Cabinet on 28 January 2020.

8. Appendices:

Appendix 1: Council Plan Performance data: January-March 2021
Appendix 2: Dorset Council Plan 2020-2024

9. Background Papers:

- Cabinet 2 March 2021, Dorset Council Plan: Quarter 3 Performance Update

10. Background

- 10.1. On 3 March 2020, Cabinet agreed an outline performance framework in order to monitor progress against the Plan's five priorities, which are:
 - Economic growth
 - Unique environment
 - Suitable housing

- Strong, healthy communities
- Staying safe and well

The Plan is attached at appendix 2.

10.2. The current performance framework as listed in appendix 1 is made up of indicators that:

- Relate directly to the five priorities (as opposed to performance in general) and are strategic/high level, rather than operational.
- Vary in their reporting frequency. Some performance measures are available monthly, some quarterly and some annually. Therefore, some data has remained unchanged from previous reports, any new data is indicated by: **NEW data**.

10.3. Please note due to COVID-19 it is not possible to report on some of the performance measures, as some national data collection processes have been paused. This has particularly affected some social care and education performance measures. These data reporting gaps have been explained in the commentary.

10.4. The council plan was written and agreed before the COVID-19 pandemic struck. Officers are working with councillors to undertake a review of the plan to reflect the post-COVID world, particularly in terms of Dorset's recovery plans. The updated plan will be discussed with the Overview Committees, in their policy development role, before coming to cabinet for discussion and agreement.

11. Headlines

11.1. The narrative below provides some strategic, qualitative commentary to complement the data.

Economic growth

COVID-19 continues to have a significant impact on the local economy. Quarter 4 witnessed the country entering a third period of national lockdown, followed by the start of the vaccination programme and cautious steps on the roadmap to recovery with the easing of restrictions towards the end of the quarter.

The government's furlough scheme continued to support businesses in retaining employees who were unable to work as a result of the pandemic. At the end of February 2021 some 56,000 people across Dorset (including Dorset

and Bournemouth, Christchurch and Poole Council areas) were furloughed, representing 17% of the workforce. This was twice as high as in October/November 2020 and above the national average of 15%. Almost half of those furloughed were in tourism, hospitality and retail.

Despite the furlough scheme, there were more unemployment claimants than this time last year. In March 2020 the unemployment claimant count¹ was 1.8%. In March 2021 this stood at 4.6% for Dorset. England's claimant count rate for March was higher, at 6.6%. This is the highest both figures have been all year, and they may increase again once the furlough scheme comes to an end.

The council continued to deliver the government's business support grant schemes and through the Additional Restrictions Grant has provided almost £8 million to Dorset businesses which were ineligible for business rate related schemes.

Working in close collaboration with the various business organisations and networks the council sought to inform and signpost businesses to appropriate support to relieve the impact of both COVID-19 and the EU Exit. The latter had a particularly adverse impact on aquaculture and shellfish producers, who experienced major difficulties and loss of income due to changes in exporting arrangements.

January saw the start of construction of the Defence Battle Lab at Dorset Innovation Park (Enterprise Zone), representing a joint investment between Dorset Council, the Ministry of Defence and Dorset Local Enterprise Partnership (DLEP). Phase 1 of the scheme (workshop) is scheduled for completion in April and phase 2 (office development) in November 2021. A series of webinars have raised the profile of this development and generated significant interest from the private sector.

In anticipation of the changing policy and delivery landscape, the DLEP led the development of the Dorset Investment Prospectus ([Please click here to see the Dorset Investment Prospectus | Dorset LEP](#)). The Prospectus highlights the investment opportunities and challenges across Dorset which will boost economic recovery and increase long-term resilience and prosperity. Engagement in the developmental stages has ensured the Prospectus reflects Dorset Council's own Economic Growth Strategy and spatial priorities.

Towards the end of the quarter, as restrictions were eased, a range of council services engaged with town councils and other partners to ensure the safe reopening of high streets and town centres. Services involved included

¹ The number of people who claim job seekers allowance plus those who claim Universal Credit and are required to seek work (Office of National Statistics data).

economic growth, highways, waste, trading standards and licensing. This was accompanied by a co-ordinated and concerted media campaign to raise awareness and manage visitor expectations.

The Dorset AONB Partnership's support for Dorset Food & Drink has enabled a number of COVID-19 secure pop-up producer and artisan markets to operate in collaboration with Dorset Farmers' Markets during quarter 4. The markets took place at Weymouth's Nothe Fort, Dorchester's Borough Gardens and various town and parish council venues.

5G RuralDorset is a programme of work, totalling £8 million, which directly delivers against our commitment to drive the roll out of 5G in Dorset. The programme was one of seven Research & Development (R&D) projects to have received £5 million of funding under the Department for Digital, Culture, Media and Sport (DCMS) Rural Connected Communities competition. It shows how next generation mobile infrastructure (5G) can be delivered cost effectively and sensitively to benefit rural businesses and communities. A consortium of local, national and international organisations, led by Dorset Council, is undertaking five sets of trials in rural Dorset.

1. Agri-tech - managed by Wessex Internet. Multiple locations across north and south Dorset
2. Public safety - managed by Excelebrate. Along the Purbeck coast
3. Rural business accelerator - managed by Vodafone on the Lulworth Estate and at Worth Matravers
4. Innovation accelerator - managed by Dorset Council at Dorset Innovation Park
5. Coastal cliff monitoring - 5G connected sensors to monitor land stability along the Jurassic Coast.

The project runs until the end of March 2022 and its findings will inform the future connectivity of Dorset.

Unique environment

The Dorset Area of Outstanding Natural Beauty team (AONB) completed a farming "Test and Trial" to inform the development of future agri-environment support on behalf of the Department for Environment, Food and Rural Affairs (Defra). The project was delivered in partnership with Dorset Wildlife Trust, the Farming and Wildlife Advisory Group SouthWest, Dorset Environmental Records Centre and a number of farmers and land managers in four Landscape Character Areas within the AONB. The aim was to test how AONB management plan aspirations can translate into a spatial land management plan and a farm-scale management plan. The test started in January 2020 and

ran until March 2021. Between January and March 2021, strategic landscape plans were tested with a selection of 37 landowners through a series of farm walks and online discussions. In south Purbeck a further 12 farmers contributed to developing guidance and indicators for scrub management, farmland bird management and arable plant management.

The Dorset AONB Partnership team also received funding from Defra to undertake advocacy work for the new Environment Land Management system. A national webinar was held to update farmers and talk through the options for navigating the transition between the old system of support and the new. A local survey was also undertaken to find out farmer readiness and the insight gained will inform future engagement and advocacy work.

During the third lockdown, our country parks remained open, but with social distancing measures in place. Whilst it was important to continue to provide local residents with a safe place to get out in nature, this was balanced with the need to remain compliant with the government's advice for the public to stay local. To ensure we did not encourage people to travel, there was no promotion of the parks and all environmental engagement activity at the parks were stopped. Due to the various lockdowns the council's environmental engagement programme has been shut for half the year, which has meant we missed our performance targets. However, significant improvement has been made in our digital offer and self-led engagement activity, which will be retained and built upon in the coming year.

The Health and Green Exercise programme has also spent half the year in lock down. Despite this, it has still supported over 1,000 participants in the 6 months the service was able to open.

Dorset Council's Durlston Country Park in Swanage has received a grant of £35,400 from the government's £1.57billion Culture Recovery Fund, to help the Park to recover from the impacts of COVID-19 and support the rangers in managing the expected increase in visitor numbers this summer (2021).

In a year when more people have used our public rights of way network, we have successfully delivered over 14,000 metres of improved path. This exceeded our annual target of 2,000m and is an improvement on last year, in which we delivered 7,840metres. This significant increase has been a result of our success at securing external funding. Dorset has a rich public right of way network and improvement works help to remove barriers and make the paths more accessible to Dorset's residents and visitors. They include changing stiles to gates, installing new signs and improving surface condition.

A new accessible circular route from Eype to West Bay has been created which is suitable for use with off road mobility scooters (Trampers), which can be hired in Eype. This has allowed people with limited mobility to get up onto the cliff top and experience the views. We have also delivered a collaborative

project bringing together local landowners, artists and craftspeople to create 11 parish boundary markers celebrating local heritage.

A joint bid by Dorset Council and Bournemouth Christchurch and Poole Council has secured £70,000 from the Ministry of Housing, Communities and Local Government (MHCLG) to create a list of local heritage assets for each council. What is included in these lists will be informed by a public survey to collect the communities' views and to understand what they value about their local heritage. The responses will be used alongside Historic England guidance to help shape the assessment criteria and nominate buildings, monuments, sites, places, areas and landscapes to our local heritage list. This work is due to start later this year and will help to deliver against a Council Plan commitment to protect our natural, historic and cultural environments.

The public consultation on the draft Climate and Ecological Emergency Strategy and Action Plan closed on the 20 January 2021. Over 1,500 responses were received which consisted of over 12,000 text comments. These responses have now been analysed. The strategy was updated to include recommended changes which were suggested most frequently. Overall, there was strong support for the proposed strategy and action plan (approximately 70% agreement). Consultation results and resulting recommendations will be presented to Place and Resources Scrutiny and Cabinet for discussion and agreement.

The council continues to work with and support residents to reduce, reuse, and recycle their waste correctly. We have continued to exceed our target for the percentage of household waste sent for reuse/recycling and composting in Quarter 3. Quarter 4 performance data is subject to reporting delays as a result of the waste reporting process.

Suitable housing

At the beginning of January 2021 there were 301 homeless households in temporary accommodation, of which 95 were in bed and breakfast hotels (B&Bs). By the end of March, the number of households in temporary accommodation had increased to 310 and the number of households in B&Bs had decreased to 82. This reduction is a result of placements into permanent social housing, moves from B&Bs into more suitable temporary accommodation, completion of assessments to identify no housing duty on the Council, and households making other arrangements. There were three families with children or pregnant women in B&Bs at the end of March 2021. These household are prioritised and will be moved to more suitable temporary accommodation as soon as possible.

The Ministry of Housing, Communities and Local Government's response to COVID-19 rough sleeping introduced the Next Steps Accommodation

Programme (NSAP) making available financial resources and Dorset Council were successful in our bid.

Under the programme we have already completed the purchase of 10 properties in the Weymouth and Bridport areas which will be suitable for clients with medium and high-level needs. The conversion and purchasing of additional accommodation as set out in the Quarter 3 performance report is ongoing and we are in the process of converting one property that will provide up to 14 units comprising a mixture of self-contained and shared units. We are also in process of purchasing five properties which will provide accommodation to clients who need minimum support. The Council has also worked with a social landlord to support their funding bid to the NSAP.

The Council's housing standards team received 1032 service requests this year (April 2020- March 2021) which represented a 41% increase compared to the same period in 2019/2020. The increased demand relates to a range of issues: landlords being either unwilling or unable to carryout routine repairs, the closure of park homes (as a result of COVID-19 restrictions) and enforcement of new legal provisions relating to the energy efficiency of rented homes and the need for electrical safety checks of all rental properties. The newly appointed Empty Property Officer has commenced work investigating long term empty properties, with the aim of bringing them back into use.

In March the Council launched a consultation on its draft Homelessness and Rough Sleeping Strategy. The draft Strategy built on the findings of a review into homelessness in Dorset, which captured insight from local agencies, organisations and individuals with direct experience of homelessness. Dorset Council's People and Health Overview Committee, together with other interested parties, took part in a workshop to develop the Homelessness and Rough Sleeping Strategy during quarter 4. The consultation closed on 7 May 2021, and the final version of the strategy will be coming to Cabinet in July.

The Council has also submitted a bid to the government's new Rough Sleeping Accommodation Programme (RSAP). This £433 million programme aims to provide move-on^[1] homes and accompanying support to deliver a sustainable reduction in rough sleeping.

Work on a new housing strategy for Dorset is due to start in the summer 2021. This strategy will set out a 5 year plan for housing in the Dorset Council area. Early conversations with colleagues and external providers have started.

^[1] "Move-On" means accommodation and support made available to occupants on the basis that they will be a pathway to settled accommodation, providing a genuine home with support that will help prepare the Eligible Cohort for fully independent housing, within 2 years where possible

Despite the effects of COVID-19 and disruption to supply chains during the year, 301 new affordable homes were completed this year (April 2020- March 2021) which meant we exceeded our target of 300.

Consultation on the new Dorset Council Local Plan, which will include policies on affordable housing, took place between 18 January and 15 March 2021. The consultation documents included potential housing development sites, and suggested policies for affordable housing provision. A large number of comments were received and are now being considered.

Further work on the housing needs of different population groups, including affordable housing need, is in progress. Viability evidence is also being commissioned: this is particularly important and will support the affordable housing policies in the plan.

The majority of the Council area still does not have sufficient housing land available to meet the five-year housing land supply requirement, particularly in Purbeck and northern Dorset. Progress on the new Local Plan is important as by allocating further sites for development, both the five-year land supply and rate of housing delivery should be improved.

Strong, healthy communities

As a result of the third lockdown, activity involving interaction either reduced or stopped altogether, and in some cases, data hasn't been captured.

However, work to support communities continued through the strong partnership approach, with the town and parish councils, voluntary and community sector organisations and informal networks stepping back up to support vulnerable residents.

In Q4 the four Citizen's Advice offices helped 6059 vulnerable clients with 16,136 issues which brings the annual total to 14,982 vulnerable residents assisted with 50,319 issues. In Q4 they have helped clients to gain £2.5million in additional income, primarily through claiming correct welfare benefits. Compared to the same period in 2019, they experienced a 42% increase in the number of clients requiring employment related issues. Work continues with community partners to ensure people have reliable access to affordable and nutritious food (food security) and work progresses well on the development of community fridges (we now have 10 operational in the Dorset Council area along with two social supermarkets (a third is in development in Lyme Regis). A social delivery van also continues to support areas of deprivation.

The Volunteer Centre Dorset (VCD) was commissioned to issue emergency food parcels alongside the co-ordination of shopping and pharmacy deliveries to vulnerable and self-isolating residents from August 2020. This financial year,

they have directly actioned over 1300 requests from the Council's contact centre and have over 2000 volunteers directly registered with them. They are also supporting the vaccination programme and the delivery of free Personal Protective Equipment to carers in conjunction with Adults Social Care Services. They have been commissioned to deliver a Volunteer Ambassador programme welcoming visitors to Dorset in a safe way.

During this time, Age UK (in north, south and west Dorset) continued to make befriending calls to lonely and isolated older people and have developed a 'reablement' programme to encourage frail residents become more active. Dorset Community Action (DCA) held 30 webinars for community organisations during this period with a combined attendance of 2500 participants. Dorset Race Equality Council (DREC) has supported many of Dorset's ethnic minority communities throughout the pandemic.

We have been successful in obtaining a total of £460,000 from DC's Contain Outbreak Management Fund (COMF) to support a portfolio of projects to directly target support towards the local voluntary and community sector (VCS) to recover from the pandemic. Within this portfolio are 2 micro grant funds with a joint total of £90,000 to support the reopening of village and community halls and the restarting of local VCS service providers (such as community lunch clubs). These are specifically for those organisations who could not operate during the pandemic.

Analysis was also done during quarter 4 to better understand the results of the 2020 residents survey (which was undertaken in quarter 3). While the results were broadly positive, and represent an improvement on findings from 2019, two issues were a cause of concern, and have been marked as amber. The first is the percentage of respondents who feel safe when outside in their local area after dark. The overall score (76%) is only slightly lower than in 2019 (77%), in particular, older and younger residents, women, residents with a disability, residents from Dorset's most deprived areas and residents who rent from a social landlord all feel much less safe after dark than others. The residents survey also showed that only 54% of residents agree that their local area is a place where people from different ethnic backgrounds get on well together. Although this is a 1% increase on 2019, it is significantly lower – just 46% - in the most deprived parts of the county. Work on a new Stronger Neighbourhoods programme, which will focus initially on Weymouth and Portland, should help to address these issues.

Healthy life expectancy at birth for men in Dorset is a concern and is lower than the national average. Healthy Life expectancy is a long-term outcome for population health. Many drivers impact life expectancy, therefore many of our programmes will be working to improve this – particularly those supporting

healthy lifestyle behaviours, improving wider determinants of health and tackling health inequalities.

Live Well Dorset plays a major role in supporting people to live healthy lives. Although in total the number of registrations for Live Well Dorset services has been lower in 2021-21 than in 2019-20 (4436 as opposed to 7081), the number of clients identifying as male has been consistently higher this year, as has the number of clients from the most deprived areas.

In March, Live Well Dorset launched a carbon monoxide (CO) monitoring pilot where clients who smoke are offered a CO monitor as an incentive to help them stop. 32 have been given out so far and the feedback has been positive.

In terms of trading standards – which plays an important role in delivering the Council Plan’s commitment to “protect people from harm from rogue traders and scammers” - responded to 157 scam complaints in quarter 4 and a major prosecution against a rogue trader was concluded in March. The trader was jailed for 2 years 8 months for participating in a fraudulent business by making dishonest misrepresentations about building and home maintenance work required, work done and price at eight consumers’ homes.

The Food, Safety and Port Health service were again busy dealing with COVID-19 work, and COVID-19 restrictions continued to impact on the ability of the team to do physical visits to premises. The National Food Safety inspection requirements were altered in response to COVID-19 to prioritise the inspection of high risk or new premises. This diversion away from the routine inspection programme has resulted in a backlog of inspections to be carried out. The service finished the year having completed 16% of their routine inspection programme this backlog of routine inspection programme was to be expected and is a shared issue across the country. Council are awaiting guidance from the Food Standards Agency on how to progress through the backlog. Pleasingly however, over the last year we have seen a huge increase in new premises registrations, with 656 new businesses registered between April 2020- March 2021.

The service continued to be engaged in EU exit with significant resources spent on establishing an appropriate charging scheme and providing support and advice along with issuing Export Health Certificates for fishery products.

The Highways service had a busy quarter with the construction of Dorset’s first footway and cycleway improvement scheme as part of the Transforming Cities Fund (TCF) programme started in January. The scheme is on Leigh Road, Wimborne and good progress is being made towards scheme completion by the end of 2021. Design and consultation on future schemes in Longham,

Ferndown, and West Parley is underway. There was also substantial progress towards the completion of the highways safety and active travel scheme along Custom House Quay, Weymouth ready for the Summer season. The remaining works are due to be completed in Autumn 2021. Most of the 44 electric vehicle charging points have been installed, the remainder is due to be completed by Spring. Installation work is due to continue throughout the year, by the end of 2021 there should be 70 fast (22kW) charging points in Dorset.

In February, Dorset AONB Partnership's Stepping into Nature initiative launched Picnic in the Parks, a collaboration with Natural Choices, Active Dorset, local organisations and community groups to create a Dorset-inspired virtual park. Since its launch, Picnic in the Parks has received 4000 visits (2765 unique page views).

Stepping into Nature also partnered with the Arts Development Company, Active Dorset, Help & Care and Dorset CCG to secure £50K to embed green social prescribing in health care. The project will improve the health and wellbeing of Dorset residents by increasing availability and referrals to landscape themed activities involving arts, nature and physical activity.

Staying safe and well

COVID-19 continued to have a significant impact on staying safe and well in quarter 4.

In December 2020, the council was asked to support the vaccination programme for care home staff and the social care workforce, and the roll-out progressed well in Q4. Recent guidance from the Scientific Advisory Group for Emergencies (SAGE) is that 80% of care home staff and 90% of care home residents should be vaccinated for effective impact. On May 19, monitoring showed an 88.2% take-up of vaccine by care home staff, and 98.2% of care home residents in Dorset, which is very positive.

The Food, Safety and Port Health and Trading Standards teams investigated or provided advice in relation to 387 COVID-19 contacts. COVID Marshals continued to visit each of the towns within the Dorset Council area, advising businesses and members of the public on "COVID-19 secure" measures and feeding back information to our regulatory services where appropriate.

Analysis of the residents' survey showed that the percentage of respondents who speak positively of Dorset Council, which is an annual measure, has increased significantly, from 30% in 2019 to 43% in 2020. The council's quick response to the pandemic may well be responsible, at least in part, but it is worth noting that residents from the most deprived areas of Dorset are much

less likely to speak positively about the council (just 20%). Again, the Stronger Neighbourhoods programme should help to address this.

As reported in the section 1, the measures regarding children all improved during quarter 4. The rates of children in care reduced as a result of improved processes allowing for better management oversight of the children coming into and leaving care. The numbers of children in need also reduced, the rate of children with a child protection plan reduced, and the percentage care leavers in education, employment and training improved.

In terms of adults, the number of permanent admissions per 100,000 population to residential homes dropped, which is positive, as more people than usual have decided to stay at home for a variety of reasons. . Although the percentage of adults with learning disabilities in paid employment remains amber, there are robust plans in place that should see this improve next year.

Appendix 1: Council Plan performance – January- March, Q4 2020

Economic Growth

Supporting plans:

Local Industrial Strategy; Economic Growth; Local Plan; Superfast Broadband programme; Local Transport Plan; Climate & Ecological Emergency Strategy

Executive Directors and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Tony Ferrari, Cllr Andrew Parry & Cllr Peter Wharf

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of premises within the Dorset Council area that can access superfast broadband services</p>	Monthly	<ul style="list-style-type: none"> January: 96.08% February: 96.17% March: 96.18% 	<p>Monthly increase</p> <p>98% by 2022</p>	Green	<p>This measure has improved since last reported at the close of Q3. Dorset Council has an ongoing contract with Open Reach until December 2021. This contract improves the network infrastructure across Dorset which allows more properties to access super-fast broadband. Communication campaigns are ongoing to help inform residents of superfast broadband packages available to them, encouraging consumer choice. Digital Place team conducting ongoing supplier engagement to encourage commercial delivery across Dorset. In the period since April 2020 – March 2021 this figure has risen by 0.64 percentage points- from 95.54% to 96.18%.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of premises within the Dorset Council area that can access gigabit-capable (full fibre) broadband</p>	Monthly	<ul style="list-style-type: none"> • January: 7.19% • February: 7.20% • March: 7.33% 	<p>Monthly increase</p> <p>Central Gov. target of 85% by 2025</p>	Green	<p>This measure has improved since last reported at the close of Q3. Dorset Council is promoting the Government's Gigabit Broadband voucher scheme which allows Dorset's residents to access gigabit capable broadband. This national Government scheme is now being topped up by a Dorset Council fund helping to reduce the cost to residents even further. Digital Place team conducting ongoing supplier engagement to encourage commercial delivery across Dorset. In the period since April 2020 – March 2021 this figure has risen by 3.13 percentage points- from 4.20% to 7.33%.</p> <p>Dorset Council has been announced as being in the first wave of local areas to benefit from the Project Gigabit programme. Government launches new £5bn 'Project Gigabit' - GOV.UK (www.gov.uk) Dorset Council is working with DCMS to finalise a formal market review which is an essential first step towards public procurements which will proceed later in the year.</p>
<p>NEW data: Percentage of residents aged 16-64 qualified to NVQ3 or above</p>	Annual	<ul style="list-style-type: none"> • 2018: 57.30% • 2019: 59.50% • 2020: 59.90% 	<p>Target for 2020 data is: More than 61.50%</p>	Amber	<p>This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. There has been an upward trend in this data since 2015, with a growing percentage of the 16-64 year old population qualified to NVQ level 3 or above. The 2020 data continues that</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					upward trend, but only marginally. The rate of annual increase has slowed in 2020 with a 0.4 percentage point increase compared to 2019. Given the margin of error for this dataset, it will be ill advised to read too much into the small decimal changes. If we focus on the overall trend instead, the rate of increase is slowing, this may be a temporary slowdown as a result of COVID-19, or there may be other factors at play.
NEW data: Percentage of residents aged 16-64 qualified to NVQ4 or above	Annual	<ul style="list-style-type: none"> • 2018: 34.50% • 2019: 36.40% • 2020: 38.00% 	Target for 2020 data is: More than 38.40%	Amber	This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. There has been an upward trend in this data since 2015, with a growing percentage of the 16-64 year old population qualified to NVQ level 4 or above. The 2020 data continues that upward trend. The rate of annual increase has held firm at around two percentage points per year. Despite maintaining an increasing trend, it just missed the 2020 target of 38.40%
Business births per 10,000 population of working age	Annual - Based on a snapshot survey within the calendar year.	<ul style="list-style-type: none"> • 2017: 71.96 • 2018: 71.62 • 2019: 73.29 	Target for 2019 data: More than 71.62 (per 10,000 population of working age)	Green	This annual performance measure was reported in March 2021 (as part of the Q3 Council Plan performance report). This measure will remain unchanged until new data is available.

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
		Figures are per 10,000 population of working age			
Number of apprenticeships started (as a percentage of the working age population 16-64)	Annual	<ul style="list-style-type: none"> • 2017/18: 2.1% • 2018/19: 1.9% • 2019/20: 1.5% 	Target for 2019/20 data is: 1.9%	Red	This annual performance measure was reported in March 2021 (as part of the Q3 Council Plan performance report). This measure will remain unchanged until new data is available.
Business numbers (net) via the UK Business dataset (Number of VAT and/or PAYE based enterprises in the DC area)	Annual Survey Based on a snapshot survey within the calendar year	<ul style="list-style-type: none"> • 2018: 19,995 • 2019: 20,185 • 2020: 20,215 	More than 20,385	Amber	This annual performance measure was reported in September 2020 (as part of the Q2 Council Plan performance report). This measure will remain unchanged until new data is available.
Employment numbers via Business Register and Employment Service (BRES)	Annual - Based on a snap short survey within the	<ul style="list-style-type: none"> • 2017: 153,000 • 2018: 157,000 • 2019: 158,000 	Target for 2019 data: More than 160,000	Amber	This annual performance measure was reported in September 2020 (as part of the Q2 Council Plan performance report). This measure will remain unchanged until new data is available.

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
(Number of people employed plus working owners, either full time or part time in either public or private enterprise within the DC area)	calendar year.				
Percentage of households within 30 minutes of Dorset's towns by public transport (rail and bus)	Annual	<ul style="list-style-type: none"> • 2020/21: 77.84% 	21/22 target: More than 76.84%	N/A as 20/21's data is our baseline year	This annual performance measure was reported as part of the Q2 Council Plan performance report. This measure will remain unchanged until it is reported again in the 21/22 reporting year.

Unique Environment

Supporting plans:

Local Transport Plan; Highways Verge Management and Street Cleansing Strategy; Climate & Ecological Emergency Strategy

Executive Directors and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Jill Haynes

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Kilograms of residual household waste per household (cumulative)</p> <p>Kilograms per household Kg/hh</p> <p><i>(the lower the number, the better the performance)</i></p>	Quarterly (with 8-week time lag)	<ul style="list-style-type: none"> • 2019/20 Q3: 302.88 • 2020/21 Q3: 315.86 <p>Data measured in kg per household (kg/hh).</p>	<p>Q3 target: 318kg/hh</p> <p>Annual target of Below 423kg/hh</p>	Green	<p>Due to the waste reporting process, this data is subject to reporting delays and Quarter 3 is the most recent data available. We are continuing to exceed the quarterly target for this performance indicator. We continue to try to reduce the amount of residual waste per household by implementing waste reduction initiatives such as Love Food Hate Waste and promoting reuse, recycling and composting.</p> <p>Please note this data has not been validated by Waste Data Flow and may be subject to change.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of household waste sent for reuse/recycling/composting</p> <p><i>(the higher the number, the better the performance)</i></p>	<p>Quarterly (with 8-week time lag)</p>	<ul style="list-style-type: none"> • 2019/20 Q3: 59.58% • 2020/21 Q3: 61.9% 	<p>Q3 target: 60%</p> <p>Annual target of 60%</p>	<p>Green</p>	<p>Due to the waste reporting process, this data is subject to reporting delays and Quarter 3 is the most recent data available. We continue to undertake promotional campaigns to increase the use of the 'Recycle for Dorset' service. The recycling rate is slightly lower this quarter due to less garden waste being collected as it is winter.</p> <p>Please note this data has not been validated by Waste Data Flow and may be subject to change.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Length of improved or new rights of way or trail-ways</p>	<p>Annual</p>	<ul style="list-style-type: none"> • 2019/20: 7.480 metres • 2020/21: 14,577metres 	<p>2,000 metres</p>	<p>Green</p>	<p>The service has doubled the amount of rights of way that have been improved compared to last year, and all of it has been funded from external sources. It improves accessibility for a wide range of interests, ages and abilities while being sensitive to local land management practice, ecological, cultural and historical heritage. Rights of way are for the breadth of the community and provide routes for both work and leisure journeys and green space in which to relax socialise and play. Improvement work removes barriers and opens up "new" path opportunities for more people to use. Examples include changing stiles to gates, improved surfacing, installing bridges and informative easy to read signage (building people's confidence in using the paths) and improving drainage to prevent paths from flooding.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of improvements/ interventions made to our rights of way network, trail-ways, long distance trails and coast paths	Annual	<ul style="list-style-type: none"> • 2019/20: 3,382 • 2020/21: 4,389 	3,200	Green	<p>This measure includes planned improvement work and defects reported by the public (e.g. broken stiles/gates, missing signage etc.) The number of reported defects on the network has been unusually high throughout the year, attributed to more people being out on the network as a result of COVID-19. This has seen a 23% increase in reports by the public when compared to 2019/2020. In the last year there have been 4,063 jobs resolved on the network. The Rangers have been able to address this increased demand and closed Q4 (Jan- March) having resolved more defects than were reported in the quarter.</p> <p>The number of pro-active projects to improve the network- which total 116 for the year, but within each of these projects there are multiple improvement works. Including over 30 new bridges, 24 areas of improvement works along the coast path and restoration of 2 key links in the coast path previously lost to cliff falls.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Increase in highway verge now subject to cut and collect/ non-intervention management in order to improve biodiversity (metres ²)	Annual	<ul style="list-style-type: none"> • 2019/20: 684,732m² • 2020/21: 0 m² 	20,000m ²	Red	<p>There was no increase in the amount of highway verge subject to cut and collect/non-intervention management for 2020/21. The amount has remained stationary at 2019/20's figure which saw an exceptional increase of 684,730 square metres. The huge increase was a result of Local Government Reorganisation and the creation of Dorset Council which saw the authority take over responsibility for verge cutting in the Weymouth & Portland Borough Council area. We were aware that there will not be such a significant windfall again, so the target for 2020/21 was based on an average year and was to deliver an increase of 20,000m². This target was missed. It was also limited by the lack of suitable mowers. An issue that has been resolved in March 2021 with the addition of two new cut and collect ride-on mowers. However, plans are already in place to deliver an estimated increase of 20,000m² for 2021/22.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Placeholder for: Climate and Ecological Emergency performance measures</p>					<p>A performance monitoring framework for the Climate and Ecological Emergency Strategy is in development monitoring the 8 key areas of action within the Strategy. Once the Strategy is agreed the resulting performance monitoring framework will be embedded within the organisation's existing performance reporting frameworks. Climate and Ecological Emergency performance measures will be reported on in the new reporting year: 2021/22</p>

Suitable Housing

Supporting plans:

Dorset Council Local Plan; Building Better Lives Programme; Asset Management Plan

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, John Sellgren. Portfolio Holder –Cllr Graham Carr-Jones, Cllr David Walsh

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of accepted main housing duties this month where the Council has a duty to secure permanent accommodation²</p>	Monthly	<ul style="list-style-type: none"> • January: 28 • February: 8 • March: 14 	<p>N/A No target as this measure states the number of people who meet the homelessness eligibility criteria</p>	N/A	<p>This figure reflects those households where an assessment has taken place and the council has accepted a legal duty to secure permanent accommodation. The number of acceptances in Quarter 1 totalled 67, in Quarter 2 acceptances totalled 55. Quarter 3 totalled 46, Quarter 4 totalled 50.</p> <p>The reduced ability to relieve homelessness due to the lack of alternative, suitable accommodation under the relief duty and the delays in possession action has resulted in an increase in acceptances for this quarter.</p>

² Where applicants are accepted as eligible for assistance, in priority need, unintentionally homeless and have a local connection

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Total number of households accommodated in bed and breakfast on the last day of the month</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 96 households • February: 91 households • March: 82 households 	<p>N/A No target as this measure is demand led, the council has a legal duty to support those who meet the eligibility criteria</p>	<p>N/A</p>	<p>The direction of travel is improving due to a reduction in the number of households placed in bed and breakfast.</p> <p>The number of households in bed and breakfast at the end of each month is reducing as households are moved to more suitable temporary accommodation, make their own alternative arrangements or where assessments are completed and no duty to accommodate is determined.</p> <p>The higher figures in January and February are linked with the Government's request in January for local authorities to accommodate verified rough sleepers and the activation of the Severe Weather Protocol (SWEP) in January and twice in February. All of which impacted on the number of households accommodated in B & B. This was compounded by the lack of suitable accommodation options for those who require one-bedroom properties.</p> <p>Despite this B&B usage is gradually falling back to pre-pandemic levels. Further reductions are expected as properties are acquired through the Government's Next Steps Accommodation bid and are tenanted.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of pregnant women / families with children in bed and breakfast exceeding a 6 week stay (snapshot figure at the end of the month)</p>	Monthly	<ul style="list-style-type: none"> • January: 2 • February: 1 • March: 3 	0	Amber	<p>The target is set at 0 as there is a legal duty to provide alternative temporary accommodation after this period. This is a snapshot at the end of each month.</p> <p>The direction of travel is the same.</p> <p>Supply of suitable alternative temporary accommodation remains under pressure. We do not have a large supply of temporary accommodation for larger households, which can cause difficulties in meeting this target, although the service prioritises these households wherever possible. We actively continue to work with our registered provider partners and private landlords to meet demand.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Number of affordable homes delivered	Quarterly	<ul style="list-style-type: none"> Q4 2020/21: 88 Made up of 65 affordable rent and 19 intermediate homes 	75 per Quarter	Green	<p>The target has been set based on achieving an increase compared to the 274 affordable homes delivered in 2019/20.</p> <p>The Q4 figure of 2020/21 is made up of 65 affordable rented properties and 19 intermediate, totalling 88. Intermediate homes are defined as homes where the cost or rent is higher than social rent but lower than market rent.</p> <p>Development has been hampered this year due to COVID-19, the closure of sites and the shortage of building supplies, with that in mind it is a brilliant achievement that 301 affordable properties have been delivered for 2020/21. This is an increase on last year's performance and exceeds the 2020/21 target.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage Local Development Scheme milestones completed or on-track	Quarterly	<ul style="list-style-type: none"> Q4 2020/21: 50% 	More than 90%	Amber	Two milestones were planned in Quarter 4, however only one of the two milestones has been met, i.e. 50% were completed. The consultation on the Dorset Council local plan has been completed on the planned timescale but there are a large number of comments to be processed and so there is a risk of delay reaching the next stage. Consultation on the main modifications to the Purbeck plan was completed, but the responses are still being considered and so the inspector has not reported yet. The target of adopting the plan in the first three months of 2021 has therefore not been met. In the longer term the government's proposed changes to the planning system could adversely affect progress, but there is no further update on this situation currently.
Placeholder for: Measure(s) to be added in relation to housing standards					New housing standard performance measures will be reported on in: 2021/22

Strong and Healthy Communities

Supporting plans:

Our Dorset; Live Well Dorset

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, Sam Crowe, Theresa Leavy, John Sellgren. Portfolio Holders – Cllr Jill Haynes, Cllr Laura Miller, Cllr Andrew Parry

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage care leavers in education, employment and training</p> <p><i>(the higher the percentage, the better the performance)</i></p>	Monthly	<ul style="list-style-type: none"> • January: 53.7% • February: 53.5% • March: 53.6% 	53%	Green	<p>There has been an improvement in the percentage of care leavers in education, employment and training since this was last reported in Q3. In December 2020 the figure was below target at 51.40%, in March 2021 this has improved to 53.6%, meeting our target. There has been an overall increase in care leavers accessing the service from 260 in February to 263 in March 2021, with a small increase from 139 to a total of 141 care leavers in education training and employment. There continues to be an increasing number of referrals for bespoke support from our Education Employment and Training Personal Advisor's who have successfully supported 2 care leavers into education.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of children and adults taking part in environmental engagement activity</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 10,997 • 2020/21: 872 	21,800	Red	<p>The Coast and Greenspace service's environmental engagement activity programme was shut for half the year as a result of COVID-19 lockdowns (April- June 2020 & Jan-March 2021). As the lock down restrictions eased the Ranger led engagement sessions were re-established and 872 people attended. This was significantly below the target of 21,800, which was based on a non- COVID-19 year.</p> <p>As a result of COVID-19 the service has evolved its digital content, and "self-led" interactive trails at our Country Parks. The trails reached over 6,620 children and adults from Oct to Dec. The self-led nature trails will be retained into 2021/22.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of participants, including GP referrals, involved in health and green exercise (i.e. number of activity spaces that are filled)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 20,804 • 2020/21: 1,145 	20,000	Red	<p>The health and green exercise provision has been severely affected by COVID-19. It has spent half of the year (Q1 and Q4) in lockdown and unable to provide any green exercise provision. For Quarters 3 & 4, the service worked hard to deliver green exercise sessions in a COVID-19 secure way, but this meant restricted numbers. The target of 20,000 participants was based on a non COVID-19 year, which is why it has been missed so significantly. Despite the red RAG rating, the service has performed well to have supported over 1,000 participants in the small window in which it was able to open.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Area of 'new' space provided and created for recreational and ecological value to local residents</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 19 hectares • 2020/21: 4.7 hectares 	3 hectares	Green	<p>4.7 hectares of new space for recreational and ecological value to local residents was created in 2020/21. This was made up of: 1.2ha from Dogdean public open space and 3.5ha from Wimborne skatepark, allotments and Wimborne Town Football Stadium Complex including car park. This exceeded the target of 3 hectares for the year. It is a decline on the 19 hectares delivered in 2019/20, but that was considered to be an exceptional year. The area of 'new' space is normally a result of developer conditions and is therefore subject to variation in the market and the planning system.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of volunteer hours/opportunities created by the Coast & Greenspace service</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 30,873.5 • 2020/21: 12,581.75 	24,000	Red	<p>The ability of the Coast & Greenspace service to support volunteer opportunities in 2020/21 has been severely affected by COVID-19. The target of 24,000 hours was set based on a non COVID-19 year. Despite the ongoing pandemic, the Coast and Greenspace team has still been able to support some volunteering opportunities where it has been possible within COVID secure guidelines. The measure has a red RAG as the target was missed, but the teams have worked hard to support over 12,500 COVID secure volunteer hours against a rapidly changing backdrop of pandemic response. The service's dedication to continue to support volunteer opportunities delivers a key Council Plan commitment to: "encourage volunteering to help build communities, reduce loneliness and enable people to learn new skills". The volunteer's efforts also help to maintain Dorset's biodiversity.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of respondents who feel safe when outside in their local area during the day (resident's survey)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 93% • 2020/21: 95% 	93%	Green	<p>Residents aged 16 to 34 felt less safe, although still high (94%) when compared to those aged 55 to 74 (97%).</p> <p>Residents with a significant disability felt less safe (88%) than those with a limited or no disability at all.</p> <p>Residents from Dorset's most deprived areas feel less safe (87%) when compared to other areas.</p> <p>Residents in Dorset South felt less safe (91%) than residents from other geographic areas of Dorset.</p> <p>Residents who rent from a social landlord felt less safe (91%) than other tenures.</p> <p>All figures reflect how safe residents feel.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of respondents who feel safe when outside in their local area after dark (resident's survey)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 77% • 2020/21: 76% 	77%	Amber	<p>Residents aged 16 to 34 and Residents aged 75 and over felt less safe after dark (69% and 63%) than other age groups.</p> <p>Residents with a significant disability (56%) felt much less safe than those without.</p> <p>Residents not working feel much less safe than those in employment after dark (71%).</p> <p>Females feel much less safe outside after dark (70%) than males (82%).</p> <p>Residents in Dorset's most deprived areas feel much less safe (57%) outside after dark than residents in other areas.</p> <p>Residents in Dorset South feel much less safe after dark (67%) than other areas of Dorset.</p> <p>Residents who rent from a Social Landlord feel much less safe (62%) than other tenure types.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of respondents who were satisfied with their local areas as a place to live (resident's survey)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 88% • 2020/21: 90% 	89%	Green	<p>Satisfaction levels increased with age. Lowest levels (although still high 80%), were for 16 to 34 year age group, highest for 75 and over age group (95%).</p> <p>Satisfaction levels were lower (80%) for ethnic minority residents.</p> <p>Satisfaction levels were significantly lower (70%) for those residents living in Dorset's most deprived areas.</p> <p>Satisfaction levels were lower for those residents without a religion (80%).</p> <p>Satisfaction levels were lower (79%) for those LGBTQ+ Residents.</p> <p>Satisfaction levels were lower for Residents who rented from a social landlord (82%) and privately (85%).</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of respondents who feel they belong to their local area (resident's survey)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 73% • 2020/21: 79% 	74%	Green	<p>Sense of belonging increased with age. Lowest levels (66%) were for 16 to 34 year age group, highest for 75 and over age group (90%).</p> <p>Sense of belonging was stronger in those residents who didn't work (82%) compared to those that did (76%).</p> <p>Sense of belonging was stronger in residents with a religion (85%) than those without (73%).</p> <p>Sense of belonging was lower in those residents that rented from a Social Landlord (72%).</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of residents who agree that their local area is a place where people from different ethnic backgrounds get on well together (resident's survey)</p>	Annual	<ul style="list-style-type: none"> • 2019/20: 53% • 2020/21: 54% 	54%	Amber	<p>There is a significant difference in residents from the least deprived areas who have the strongest belief that people from different backgrounds get on (59%) when compared to other areas, in particular the more deprived areas (46%, which is why this has been marked as amber).</p> <p>Residents with no religion felt less likely that people from different backgrounds didn't get on (48%) when compared to those people who had a religion (59%).</p> <p>Residents in South East Dorset (47%), Dorset South (50%) and Dorset West (51%) felt less likely that people from different backgrounds get on compared to Dorset East (60%), Dorset North (54%) and Mid Dorset (57%).</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Percentage disadvantaged attainment gap* across all Early Learning Goals</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 20.0% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020/21 due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support schools to provide the best education for all</p>
<p>Key Stage 1 disadvantaged attainment gap* for expected standard in reading, writing and maths³</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: The gap is reading 21%, writing 22% and maths 23% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020/21 due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support schools to provide the best education for all.</p>

³ N.B. A single percentage for reading writing and maths (RWM) combined is not provided at Key Stage 1

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Key Stage 2 disadvantaged attainment gap* for expected standard in reading, writing and maths</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 22% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of FSMs.</p> <p>County and national data is not available for 2020/21 due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support schools to provide the best education for all.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Percentage disadvantaged attainment gap* for pupils achieving 9-5 grades in English and Maths GCSE</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 22.5% • 2020: 24.4% 	N/A- no target set due to the impact of COVID-19	Amber	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of FSMs.</p> <p>This measure shows the impact of the drive to ensure that children who are eligible for FSMs achieve as well as those that are not. A low percentage denotes good performance, as this represents a small gap in attainment.</p> <p>This annual performance measure was reported in March 2021 (as part of the Q3 Council Plan performance report). This measure will remain unchanged until new data is available.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Healthy life expectancy (HLE) at birth- Female</p> <p>HLE is defined as the number of years that an individual can expect to live in “very good” or “good” general health</p>	<p>Rolling two-year data period.</p>	<ul style="list-style-type: none"> • 2016-2018: 67 years • 2017-19: 65.57 years 	<p>England average: 63.52</p>	<p>Green</p>	<p>Please note: This life expectancy data is based on figures prior to COVID-19 and will not reflect the impact of the pandemic on health state life expectancies.</p> <p>Dorset female healthy life expectancy at birth has seen a small decrease in 2017 to 2019 compared with 2016 to 2018. Locally the trend has been fluctuating over the longer term. The target for this performance measure is the England average, so it is rated green.</p> <p>Healthy life expectancy is a long-term outcome for population health. Many factors impact life expectancy, therefore many of our programmes focus on supporting healthy lifestyle behaviours (e.g. LiveWell Dorset), improving wider determinants of health and tackling health inequalities.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Healthy life expectancy (HLE) at birth- Male</p> <p>HLE is defined as the number of years that an individual can expect to live in “very good” or “good” general health</p>	<p>Rolling two-year data period.</p>	<ul style="list-style-type: none"> • 2016-2018: 64 years • 2017-2019: 62.34 years 	<p>England average: 63.18</p>	<p>Amber</p>	<p>Please note: This life expectancy data is based on figures prior to COVID-19 and will not reflect the impact of the pandemic on health state life expectancies.</p> <p>Dorset male healthy life expectancy at birth has seen a small decrease in 2017 to 2019 compared with 2016 to 2018. The target for this performance measure is the England average, which we are statistically similar to, so the measure has been rated Amber. (Statistically similar means the difference is not large enough to rule out natural variation in estimates). However, locally the performance measure is showing a downward trend long term.</p> <p>Healthy life expectancy is a long-term outcome for population health. Many factors impact life expectancy, therefore many of our programmes focus on supporting healthy lifestyle behaviours (e.g. LiveWell Dorset), improving wider determinants of health and tackling health inequalities.</p>

Staying Safe and Well

Supporting plans:

Our Dorset; Building Better Lives

Executive Directors and Portfolio Holders:

Vivienne Broadhurst and Theresa Leavy. Portfolio Holders – Cllr Laura Miller and Cllr Andrew Parry

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Permanent admissions per 100,000 population to adults' residential homes</p> <p><i>(the lower the number, the better the performance)</i></p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 497.96 • February: 491.60 • March: 485.24 	<p>500</p>	<p>Green</p>	<p>Reducing placements into residential and nursing care is one of the aims of the Adult Social Care transformation programme: 'A Better Life'. Some of the planned work to help us achieve that aim are:</p> <ul style="list-style-type: none"> - Increasing the proportion of people using Direct Payments so they have more choice over their care. - Utilising Assistive Technology to keep people independent in their own homes. - Focussing on support to adults with a Learning Disability or Mental Health issues to help them stay at home. - Reviewing people's Support Plans to ensure we can better support them at home. <p>Our strengths-based approach to</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					<p>assessments also aims to reduce the numbers of inappropriate admissions to residential care. We have seen admissions reduce across January, February and March. The Health and Social Care system has recognised the potential for short term hospital discharge care home placements, to become <i>long</i> term placements if there is not a robust tracking process and commitment to support people to return home. Processes are being put in place to address this issue.</p> <p>Our Home First model enables greater numbers of people to be discharged from hospital, access appropriate short term recovery/rehabilitation or reablement and ultimately help them to remain independent in their own homes. We expect to initially see an increase into short-term Residential placements, rather than permanent admissions.</p> <p>This should move us to a reduction of residential placements as more people are supported at their own home.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Reablement effectiveness in delaying and reducing the need for care and support <i>(the higher the percentage, the better the performance)</i></p>	Monthly	<ul style="list-style-type: none"> • January: 78% • February: 77.94% • March: 78.45% 	80%	Amber	<p>This measures the percentage of reviews completed in a rolling year where the 're-abled' person is still at home 91 days after being discharged from hospital with a reablement package. The figure has remained largely static throughout the year, but COVID-19 and the demands on the reablement teams has hindered the ability to make progress.</p> <p>The improved Home First model enables greater numbers of people to be discharged from hospital, access appropriate short term recovery/rehabilitation or reablement and ultimately help them to remain independent in their own homes.</p> <p>As a result of this new model we expect to see improvements in this figure during the 2021/22 reporting year.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of adults with learning difficulties in settled accommodation</p> <p><i>“Settled” includes owner occupier, living with friends/family, supported accommodation, tenant, shared ownership.</i></p>	Monthly	<ul style="list-style-type: none"> • January: 84.80% • February: 84.90% • March: 84.90% 	88%	Green	<p>There is a targeted piece of work across Adult Social Care, Children Social Care, Housing and Health partners to ensure that we have a register of people with Care Act eligible needs who requires an accommodation change and when. One of the key principles is to ensure that people are on the housing register and that we direct and support people to the accommodation solution that best supports their independence. This is supported by the ‘A Better Life’ Learning Disability commissioning approach regarding the provider supply of properties. Proactive work is underway to match people transitioning from Children’s to Adults services and people placed out of county or with older parent carers to alternative accommodation solutions to residential care.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of adults with learning disabilities in paid employment</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 3.8% • February: 3.8% • March: 3.8% 	<p>6%</p>	<p>Amber</p>	<p>Through the “A Better Life” delivery group, “Better Days”- a revised and more ambitious employment support service is out for tender. Also, the Steps to Independence service is being targeted in the first instance to people transitioning from Children’s to Adults services to ensure they have the skills to support their independence including their potential for employment. Links are also being made to the employment work being developed in Children Social Care.</p>
<p>NEW data: Percentage of concluded adult safeguarding enquiries where risk has been removed or reduced</p>	<p>Quarterly</p>	<ul style="list-style-type: none"> • Q4 2020/21: 92% 	<p>88%</p>	<p>Green</p>	<p>Dorset is showing good performance in this area, embedding the principles of good safeguarding across our work, particularly in identifying and addressing areas of risk and harm at initial Triage stage, before any further action taken. Increasing the performance above the current level are partially hampered as a result of COVID-19 restrictions (e.g. moving staff or residents under lock down restrictions) to remove sources of risk.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rates of children in care per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 67.60 • February: 66.30 • March: 66.20 <p>Figures are given per 10,000 children</p>	<p>60 per 10,000 children</p>	<p>Amber</p>	<p>The rate of children in care has improved since it was last reported in Q3. At the end of Q3 (in December 2020) the rate was 70.40 and rated Red, this has improved to 66.20 in March 2021 and has been rated Amber. This is as a result of improved processes now being embedded allowing for better management oversight of the children coming into and out of our care as they achieve timely permanence. Although the rate has improved, we still believe the number of children in our care per 10000 in Dorset is too high and we have a clear target we are working towards. Actions are:</p> <ol style="list-style-type: none"> 1. Implement and embed robust permanence tracking arrangements including those living with Connected Persons and Section 20 (voluntarily accommodated) so that drift and delay is avoided 2. Ensure every child in care has a clear permanence plan within four months of coming into care, plans are understood, robustly pursued and care planning focuses on permanency options 3. Strengthen the role of Quality Assurance Reviewing Officers (Independent Reviewing Officers) in

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					having a robust line of sight to cases and relentlessly and consistently driving care and permanency plans for children, preventing drift and delay and delivering good outcomes for children.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children in need per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 350.10 • February: 344.80 • March: 332.90 <p>Figures are given per 10,000 children</p>	<p>280 per 10,000 children</p>	<p>Amber</p>	<p>The number of children in need (CiN) including over 18s, those on child protection plans, in care and care leavers) is 2,259 and close focus around this area has seen this number positively reducing. Social Work practice in relation to children in need remains a focus with the risk of volatility associated to COVID-19. Children returning into the service is an area of focus and teams are working together to embed stepping children up and down between the Early Help and Social Care services to ensure families receive the right level of service at the right time. Actions are:</p> <ol style="list-style-type: none"> 1. Implement and embed robust permanence tracking arrangements including those living with Connected Persons (i.e. relative, friend or person connected with the child) and Section 20 (voluntarily accommodated, taken into care with parental consent) so that drift and delay is avoided 2. Ensuring consistency of reporting in relation to Children In Need 3. Monitoring the timeliness and quality of children in need planning using dip sampling and quality audits to identify trends.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Rate of children re-referrals	Quarterly	<ul style="list-style-type: none"> Q4 2020/21: 18.70 	20% or less	Green	Our re referral rate in Q.4 is now below the target rate of 20% and in line with good and outstanding statistical neighbours. There does continue to be some fluctuation month on month linked to the COVID-19 pandemic and impact of national lockdown.
NEW data: Percentage of 16- and 17-year olds not in education, employment or training (NEET)	Quarterly	<ul style="list-style-type: none"> Q4 2020/21: 3.38% 	3.5%	Green	The percentage of 16 and 17-year olds not in education, employment or training has increased from 3.12% in Q3 to 3.38% in Q4 but is still below target. This is a result of the impact of COVID-19 and gaps in provision of free courses to re-engage NEET young people. The gaps in free course provision were due to a change in the delivery organisation. We will continue to monitor this situation and work with providers to ensure that this number reduces.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children with a child protection plan per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • January: 50.80 • February: 51.60 • March: 44.20 	<p>40.0</p>	<p>Amber</p>	<p>The rate of children on a child protection plan had continued to reduce during quarter 4, which is positive. Further work is required around ensuring children are de-escalated from a child protection plan to be supported as a child in need at the most appropriate time when the risk has reduced. We are working with the Quality Assurance Reviewing Officers (QAROs) and the Safeguarding Children Partnership to ensure that we have the right children on a Child Protection Plan for the right length of time. There has been an improvement in these figures across January- March as we have introduced increased checks and balances at the decision-making stage at the outcome of the section 47 enquiry about whether an Initial Child Protection Conference (ICPC) is the most appropriate way forward to safeguard the child and support the family. This is being overseen by the Quality Assurance and Reviewing Officer together with the Team Manager. There has been a strong focus on this to ensure it takes place in every case.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of respondents who speak positively of Dorset Council</p>	<p>Annual</p>	<ul style="list-style-type: none"> • 2019/20: 30% • 2020/21: 43% 	<p>31%</p>	<p>Green</p>	<p>There has been a significant increase in this indicator. It could well reflect the positive impact on resident's perceptions of the Council's response to the COVID-19 pandemic.</p> <p>Residents were more like likely to speak positively about the council the older that they were. The 75 and over age group (55%) compared to 35% for the 16 to 34 age group.</p> <p>Residents from the most deprived areas of Dorset were much less likely to speak positively about the council (20%).</p> <p>Residents who had a religion were much more likely to speak positively about the council than those without (50% compared to 37%).</p> <p>Residents from Dorset South were less likely to speak positively (36%) about the council than those from other geographic areas.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of pupils with one or more episodes of fixed period exclusions</p>	<p>School Census, school term</p>	<ul style="list-style-type: none"> • Jan 2020 school census: 2.04% • Summer 2020 school census: nil return due to COVID-19 • Jan 2021 school census: 1.30% 	<p>N/A</p>	<p>N/A</p>	<p>Data from the January school census covers attendance data for the Autumn term (September to December 2020). The rate of fixed term exclusions is less than the January 2020 census (2.04%). Schools now inform the council via a digital form when a child is missing out on education, and this is risk assessed and managed by exclusion leads within localities to help children back into education.</p>
<p>NEW data: Rate of permanent exclusions from schools (all schools)</p>	<p>School Census, school term</p>	<ul style="list-style-type: none"> • Jan 2020 school census: 0.06% • Summer 2020 school census: nil return due to COVID-19 • Jan 2021 school census: 0.02% 	<p>N/A</p>	<p>N/A</p>	<p>Data from January school census covers attendance data for the Autumn school term (September to December 2020) 0.02% relates to 10 children who were permanently excluded. Schools inform the council via a digital form when a child is missing out on education, and this is risk assessed and managed by exclusion leads within localities to help children back into education as soon as possible. Localities are working collaboratively with schools to reduce the number of children permanently excluded.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage of children with good attendance at school	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 72.9% • Summer 2020 school census: nil return due to COVID-19 • Jan 2021 school census: 78.5% 	N/A	N/A	Data for this measure is taken from the January school census which covers attendance data from the Autumn school term (September to December 2020). This measure shows the percentage of pupils achieving at least 95% attendance was at 78.5%. This has improved from this time last year (72.9%). Locality teams are working closely with schools to encourage increased attendance rates.
Delayed transfers of care (People who are fit for discharge from hospital, but whose departure is delayed)	Monthly	<ul style="list-style-type: none"> • N/A 	TBC	N/A	As previously reported, this data has been affected by COVID-19 and there has not been any national or local data reported for the 2020/21 reporting year.
School readiness: Percentage children with 'a good level of development' at early years foundation stage	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 71.50% • 2020: See commentary 	N/A	N/A	County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of children achieving basics (9-5 in English and Maths) at Key Stage 4	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 40.8% • 2020: See commentary 	N/A	N/A	<p>County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021.</p> <p>The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>
Percentage of children achieving expected standard at KS2 at reading, writing and maths	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 61% • 2020: See commentary 	N/A	N/A	<p>County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021.</p> <p>The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>